

Customer identification requirements for UK residents

We need to make sure your ID meets the requirements set out in the money laundering regulations for the UK financial sector.

Please give us 1 document from List 1 and 1 document from List 2. You must use a different document from each list. The document used as proof of address must match the address on the application form. If this doesn't meet the ID requirements, we might not be able to process the application.

List 1 – Proof of name

- **Passport – UK/Irish.** Must be in date and signed.
- **Passport – Non-UK/Non-Irish** with valid right to remain such as Biometric Residence Permit, settled or pre-settled status or a valid Visa. Visitor Visa is not acceptable.
- **Full or provisional UK photocard driving licence.** Must be in date.
- **National ID Card/Citizen Photocard EU/EEA/Swiss** with valid right to remain such as Biometric Residence Permit, settled or pre-settled status or a valid Visa. Visitor Visa is not acceptable.
- **Biometric Residence Permit issued by the UK Home Office.** Must be in date.

List 2 – Proof of address

- **Full or provisional UK photocard driving licence.** Must be in date.
- **UK paper driving licence.** Must be in date.
- **Notification of entitlement to UK government pension or benefits.**
Must be the most recent and less than 12 months old. Online universal credit statement must be less than 3 months old.
- **Bank, building society, credit card, credit union or mortgage statement.**
Must be most recent and less than 3 months old, except annual statement which must be less than 12 months old. We don't accept Santander bank, credit card or mortgage statements.
- **Utility bills (not mobile phone or TV licence).** Must be most recent and less than 3 months old, except annual statement which must be less than 12 months old.
- **Annual council tax bill.** Must be the most recent and from the current tax year.
- **HMRC correspondence including name, address and permanent NI number.** Must be less than 12 months old.

Santander can provide literature in alternative formats. The formats are: large print, braille and audio CD. If you'd like to register to receive correspondence in an alternative format please visit [santander.co.uk/alternativeformats](https://www.santander.co.uk/alternativeformats). For more information, ask us in branch or give us a call. If you are deaf, have hearing loss or speech loss, please use Relay UK at relayuk.bt.com. This is a free service that can help you communicate over the phone. If you're using British Sign Language (BSL) and would like to use video relay, you can learn more at [santander.co.uk](https://www.santander.co.uk) by searching 'accessibility'.